



# Serious Fun School Performance Fact Sheet

At this time, masks are not required inside The Grand but are strongly encouraged for anyone at-risk or unvaccinated. We certainly support anyone who chooses to wear a mask.

## *Reservations:*

Your reservation should include students, chaperones and parents – **no tickets will be available at the door**. You will receive a confirmation email; please make sure the reservation is correct. **If you are aware of anyone who believes they've made a reservation but not received this email, please tell them to contact The Grand box office immediately.** You may adjust the number of tickets needed until the Friday before the show.

***Please make sure any parents and chaperones are added to your school order prior to the show. Again, tickets will NOT be available for purchase at the door on the day of the show***

## *Arrival:*

Schools coming by bus:

Schools with multiple buses should make every effort to travel in tandem as this makes seating much easier and more efficient.

When exiting the bus, please line up your group on the sidewalk. A Grand representative will check you in prior to entering the theatre and direct you to your seating location. You will be given your seating location at this time.

In case of poor weather (cold or rainy), please remain on your bus until a police officer or a Grand Staff member comes to your bus with directions.

Schools and families coming by car or walking:

You will need to check in as you arrive and will be directed to your seating area. Please remember: there will be **NO** tickets sold the day of the show.

## *Entering the theatre:*

Please go up the stairs in single file; there are hand sanitizers at the top of each stair case and at all entrances of the theatre for your convenience.

As a general reminder, please seat all teachers/adults in your group in the aisle seats (as far to the left or right depending on seating section). This will enable all students to have a clear view of the stage and the best theatre experience.

**Know that our priority during a children's performance is the student.**

## *Departure:*

To depart the theatre quickly and in an orderly fashion, please follow these instructions.

1. Schools that are within walking distance will depart the theatre first.
2. All schools using buses will remain seated until a Grand representative notifies you of the arrival of your buses.